

Dear Clients,

Thank you for your patience and support during this unprecedented time. You mean so much to us, and we are doing our best during this unknown time to slowly reopen while keeping you and our staff as safe as possible. We are following CDC, American Electrology Association, and Eau Claire Health Department guidelines to stay safe. We want to take a moment to share with you what that means.

Eau Claire City-County Health Department COVID-19 prevention and control order that was released on May 18th provides guidelines for professions like ours where services cannot maintain six-foot physical distancing. Following this order, we will be limiting the number of clients that each staff sees per day to ten. Each client needs to be aware we are required to have full contact information for potential contact tracing. Obviously, we are hoping we will never have to use this information.

We have decided to cautiously reopen again to allow comfort for our valued customers, and proper support for our staff. In our cautious reopening, Andrea will begin taking clients April 3rd three days a week. We plan to have all staff open and available as March 1st.

We *really* appreciate all of you, our customers, so much. We hope this letter helps clarify our cautious reopening to provide safety for all. To find more information regarding our new normal please find the link "Entry Requirements" on our website. Thank you for your constant support, patience and understanding. Stay safe and we hope to see you all very soon.

Your ECIE Staff

Erica Vanderloop, Joyce Munson and Andrea Streifel

Eau Claire Institute of
Electrology